

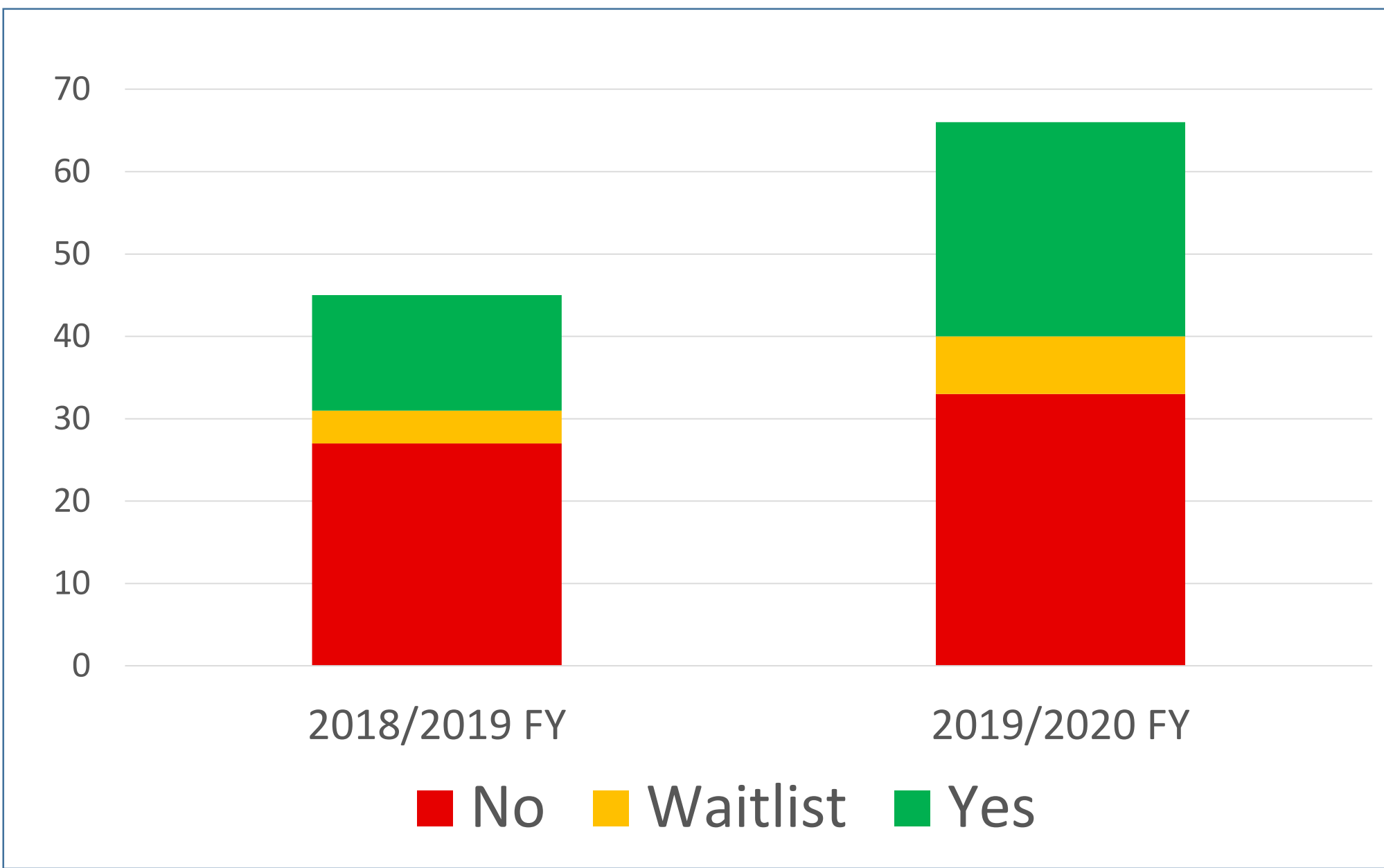
Building Improvement Capability in Physicians

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Background

The PLQI initiative is a partnership between VCH, PHC and SSC which is funded by Doctors of BC and Ministry of Health. This initiative addresses gaps in quality structures relating to physicians participating in quality improvement (QI) activities, building QI expertise and leadership skills to lead QI projects. This investment increases physician involvement in QI and enhances delivery of quality patient care and outcomes.

Applications for this fiscal year (FY) have substantially increased and exceeded our funding capability. With increased interest to apply a QI lens to projects, only 33% were successful to receive funding, 15% were waitlisted pending funding to be identified, and 52% were unsuccessful. As to not loose the interest of these engaged physicians we explored different approaches to build capacity!



Aim Statement

To increase physician capacity and capability in the development of their quality improvement and leadership skills at VCH/PHC.

Interventions & Outcomes

23
Success
-ful

- Enhance support for funded projects
- Collaborate with PHC and TBQI to connect physicians to existing clinical quality teams

Outcomes:

- ✓ 13 out of 23 collaborations started
 - ✓ 6 projects collaborated with PHC
 - ✓ 7 projects collaborated with TBQI

10
Waitlist

- Explore and identify other funding sources
- Invite to 1-day QI training and IHI Open School to enhance QI knowledge and skills

Outcomes:

- ✓ 4 additional projects funded externally
- ✓ 3 physicians attended other QI training offerings

24
Declined

- Connect unsuccessful applicants with various Operations and Medical Departments to explore potential support

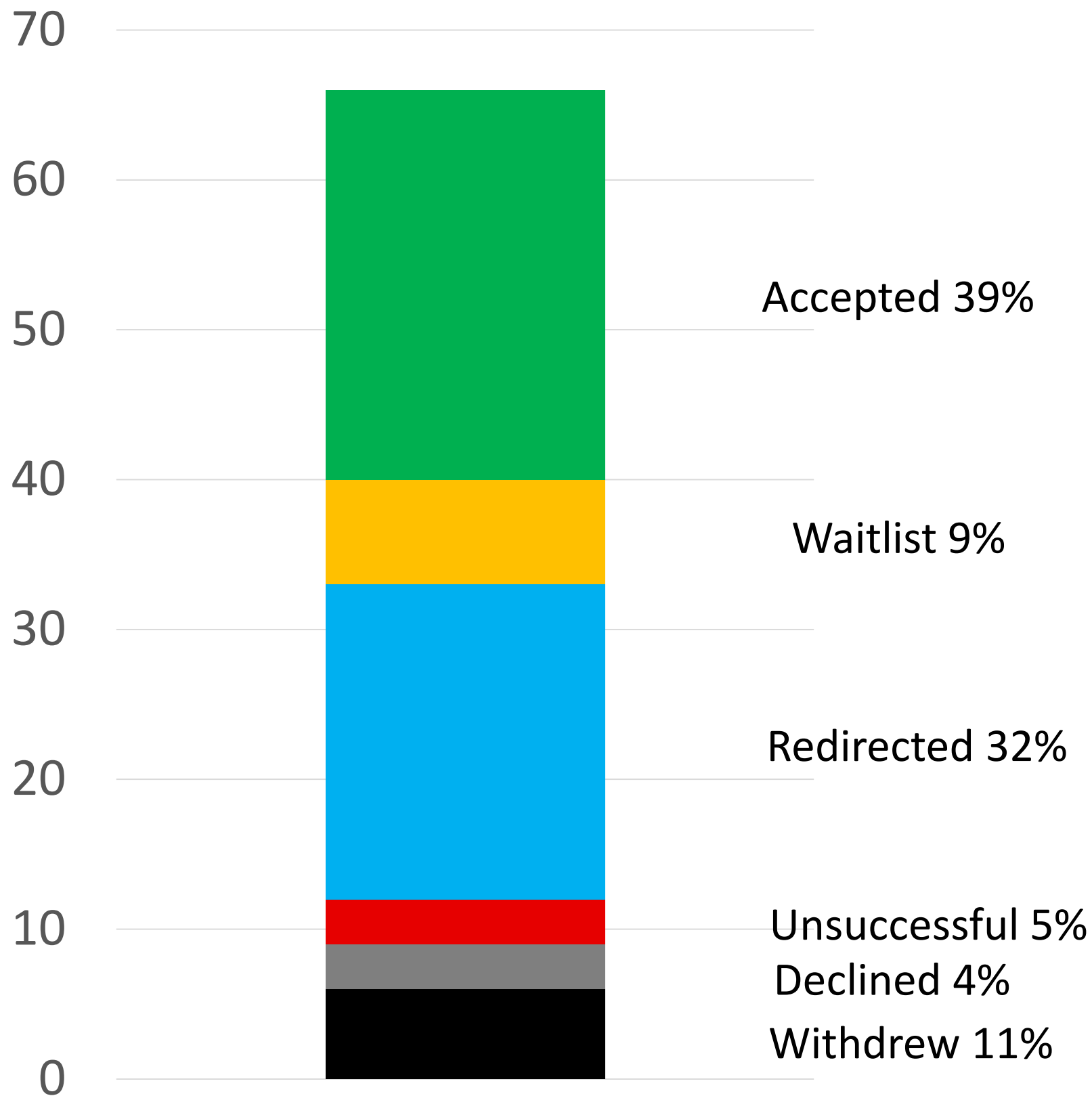
Outcomes:

- ✓ 21 out of 24 projects connected

Redirect Outcomes (n=24)

Category	Percentage
Others	25%
PHC	21%
n/a	13%
TBQI	17%
Operations	12%
CST	8%
FE	4%

Final Outcomes (n=66)



Sustainability

- Develop planned and coordinated approach to connect with various external sources
- Continue to connect with Operations, Quality Structures and Medical Departments

Future Steps

- Primary care physicians can be re-directed and connected to Practice Support Program
- Direct physicians to apply for education through BCPSQC Clinical Academy
- Create resource video identifying paths of quality structures and initiatives available

Acknowledgements

SSC and Doctors of BC, Facility Engagement, VCH/PHC, VCH Quality Department, PHC Quality Department

Glossary of acronyms

PLQI: Physician-led Quality Improvement; SSC: Specialist Services Committee; VCH: Vancouver Coastal Health; PHC: Providence Health Care; FE: Facility Engagement; TBQI: Team Based Quality Improvement; CST: Clinical Systems Transformation; FY: Fiscal Year; QI: Quality Improvement; BCPSQC: British Columbia Patient Safety Quality Council;

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