People, systems and culture are interconnected. Focusing on system improvement and learning, rather than individual performance, drives actions that support patient safety and incident management.

Marcia A. Docherty, PhD - Island Health, Fielding Graduate University

"Situated Competence: Resolving the Paradox between Professional Competence and Quality Improvement"

Informed Culture
Reporting Culture
Learning Culture
Just Culture
Flexible Culture

"YOUR VOTE COUNTS
Which educational pathway do you choose?"

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