

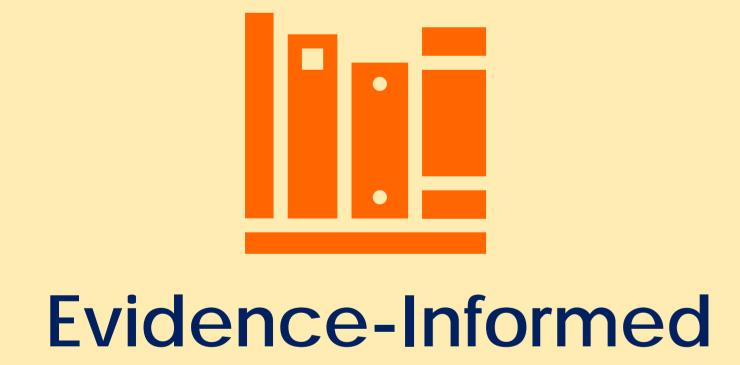
# Health-care

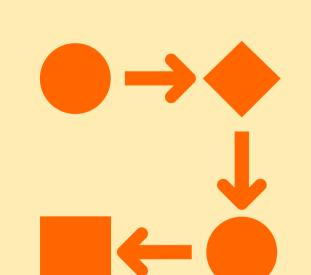
### What Transformation in BC

#### How **Innovative Policy Methods**



Co-designed with patients, and health sector partners





Service-Design **LEAN** and Agile methodology

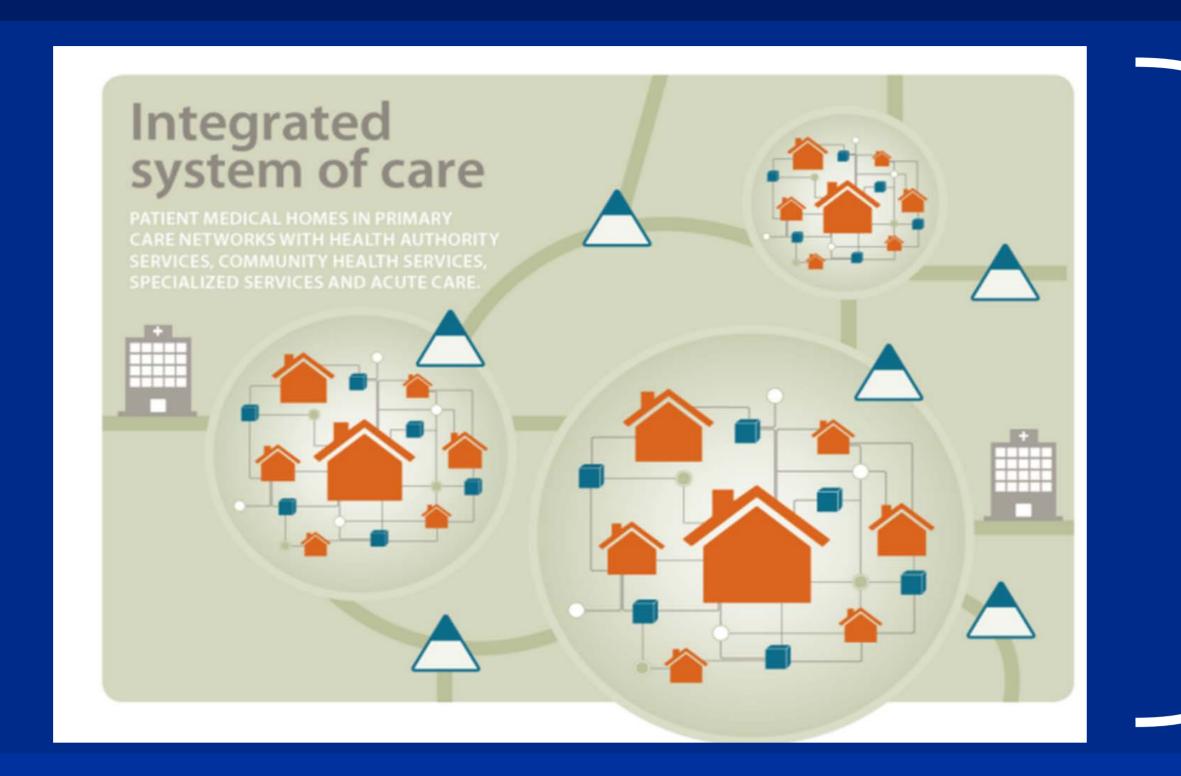
#### Provincial Policy for Person- and Family-Centred Health Care

Nothing about me without me.

Patients as Partners, **BC** Ministry of Health Visit our website at www.patientsaspartners.ca

## Strong Together: Health-care Policy Co-Designed with Patients and Family Caregivers

Sirisha Asuri, PhD, Policy Working Group and the Patients as Partners Team

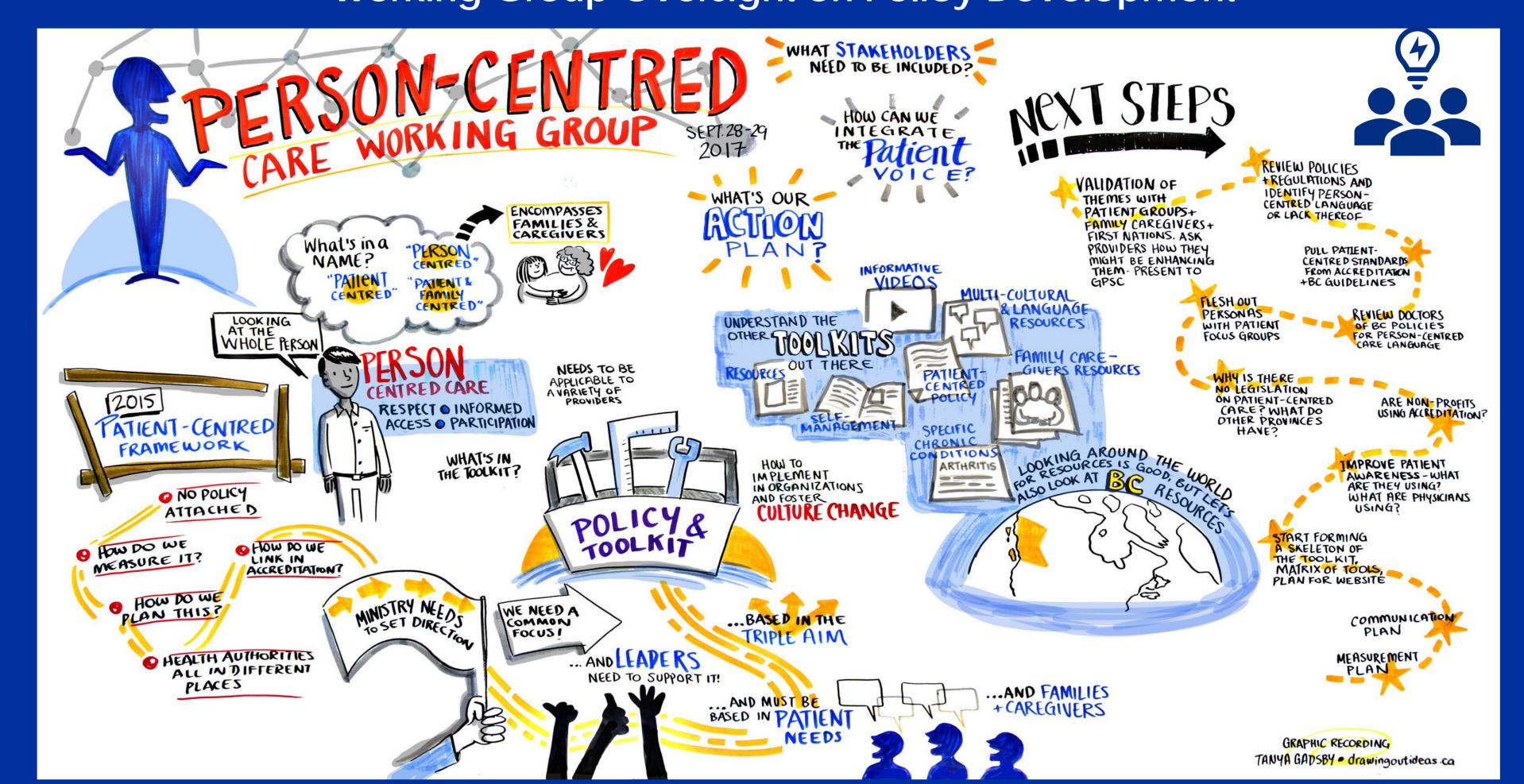


Suite of Policies supporting the Integrated System of Care in BC



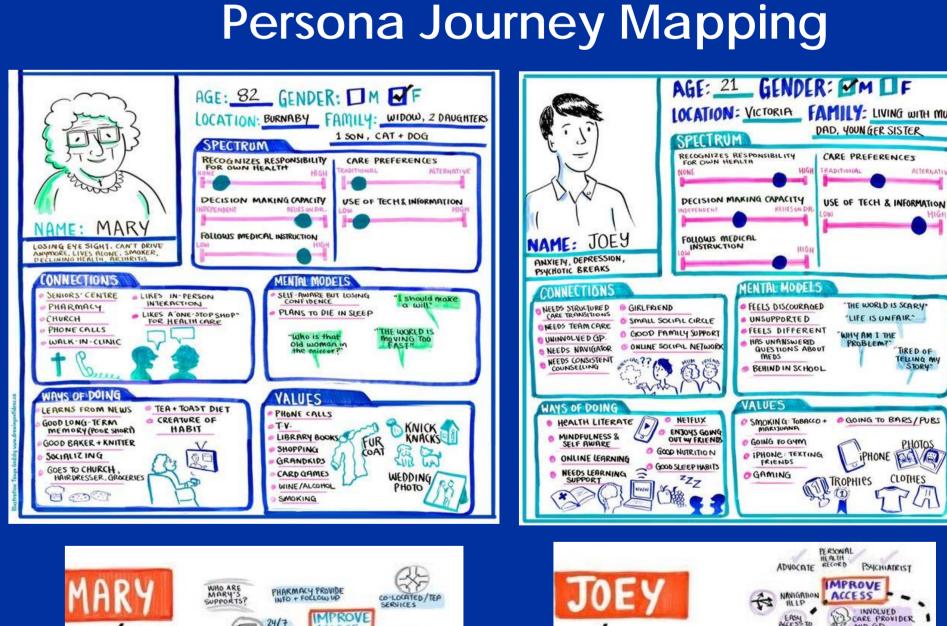
**Process Mapping** 

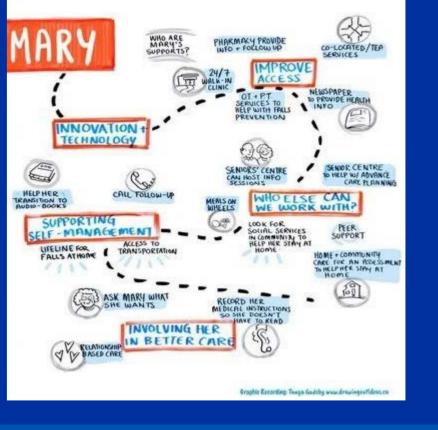
Working Group Oversight on Policy Development

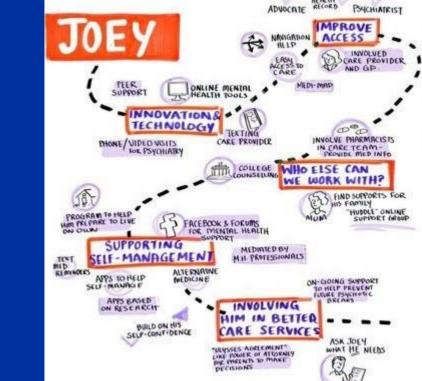


Patient Focus Group - Themes









✓ Guided by current evidence, patient themes, persona mapping, health sector partner input.

**Literature Review** 

BEST ADVICE

Patient-Centred Care in

Patient's Medical Home

ning the Features of Person

29 March 2018



- ✓ Policy directions based on the four core values.
- ✓ Addresses person- and family-centred care at the individual, community and system levels.