# Shared Decision Making Education

Pathway of Patients/Caretakers
Making Informed Decisions



PRESENTER:
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## Purpose

To be proactive and provide education sessions to patients and caretakers who are at high likelihood of having multiple and challenging health care decisions.

### Methods

Virtually remote access to patients and caretakers from "clinic to home" via:

- Monthly webinars
- Bi-weekly phone chat lines
- Weekly clinics
- Inpatients
- Decision coaching
- Community education

### Results

A knowledge translation proactive approach empowers patients and caretakers to navigate decision making in a heath care system.

# Pathway for Shared Decision Making Education and Training of Patients/Caretakers Making Informed Decisions

Education

**Pre-Evaluation** 

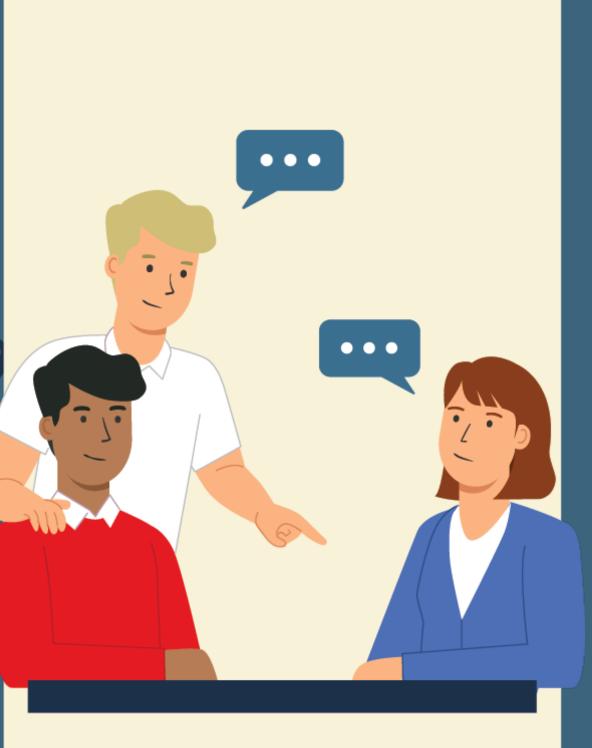
**Post-Evaluation** 

Results











728 Families and Caretakers Engaged



Scan for more information and video

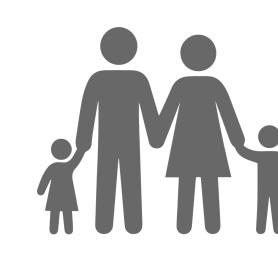
### Outcomes



Greater attention to health literacy and socially-disadvantaged populations



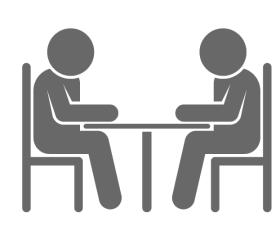
Be proactive



Engage the families and caretakers in decision-making



Stop information overload



Invest in unhurried and undistracted conversations

# Acknowledgments

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